Request for Proposal

**Hip & Knee Implants**

**Questionnaire**

12.11.2024

At the direction of UT M.D. Anderson Cancer Center (“Provider”), **apt**itude is requesting answers to these questions in response to RFP ID#295088.

1. Please describe your company's quality assurance program and how the program is measured, for both inside and outside or third-party manufactured devices?
2. Can your company service MD Anderson and all its satellite and affiliate locations?
3. Where is your company’s product(s) manufactured?
4. What is your company’s process for a recalled product? Please be specific and detailed.
5. Is there training provided by your company? If yes, is training provided customizable to the needs of each customer?
6. Please provide details regarding representative coverage for cases at M.D. Anderson Cancer Center. Please detail number of staff, names, and description of services provided as part of your company’s proposal.
7. Please state how your company will maintain its competitive "best value" price and non-price offering long-term?
8. Please describe your company's product warranty and methodology. Please be specific and detailed.
9. Please provide references and details of other cancer hospitals where your company is the primary supplier for Hip & Knee implants?
10. Please provide/confirm/share product compatibility with any navigation or surgical assisted technologies?
11. Please provide details of any additional value adds (rebates, warranties, added services, etc.) your company will offer to M.D. Anderson as part of your proposal.