Request for Proposal

**Bone Cement and Bone Cement Accessories**

**Questionnaire**

06.26.2024

At the direction of MD Anderson (“Provider”), **apt**itude is requesting answers to these questions in response to RFP ID#260226

1. Please describe your company's quality assurance program and how the program is measured, for both inside and outside or third-party manufactured devices?
2. Can your company service MD Anderson and all its satellite and affiliate locations?
3. Where is your company’s product(s) manufactured?
4. What is your company’s process for a recalled product? Please be specific and detailed.
5. Is there training provided by your company? If yes, if training provided customizable to the needs of each customer
6. Please state how your company will maintain its competitive "best value" price and non-price offering long-term?
7. Please describe your company's product warranty and methodology? Please be specific and detailed.
8. Please provide Product substitution and stock out history?
9. Please provide/confirm/share Product compatibility for cement guns from other vendors?